

Users

The Smart ID **Users** package includes a set of best-practice use cases for how to create, deactivate or lock a user, and more, during the full life cycle. The use cases are described in detail and are divided between the roles operator and self-service user.

Users are often managed in the active directory or in a human resource system. User data can be automatically imported into Smart ID Identity Manager in a scheduled process. The best-practice processes for an import is provided in the add-on packages LDAP and CSV.

On the links below, all use cases that concern users in Smart ID are collected.

Read more here: [Smart ID Workforce use cases](#). For other use cases, see [Cards](#), [Mobile ID](#), and [Virtual smart card](#).

Start-up guide

- [Users - Start-up guide](#)

Add-on packages

- [Users - Add-ons](#)
 - [Users add-on LDAP](#)

Use cases

- [Users - Use cases for the operator](#)
- [Users - Use cases for the self-service user](#)
- [Users - Batch order use cases](#)

Options for the use cases

- [Users - Options](#)

Related information

- [Roles in Smart ID use cases](#)
- [Roles vs use cases in Smart ID](#)
- [Users - Approval handling](#)
- [Users - States](#)
- [Shared credentials](#)