Card management

Issue card — Produce → Issued → Activate

Maintain card — Inactive, Active: Return temporary card, Issue temporary card, Renew, Change PIN, Unblock PIN

Lock card — Expired, Replaced, Locked: Expiry, Replace, Lock

Read more...   Read more...   Read more...
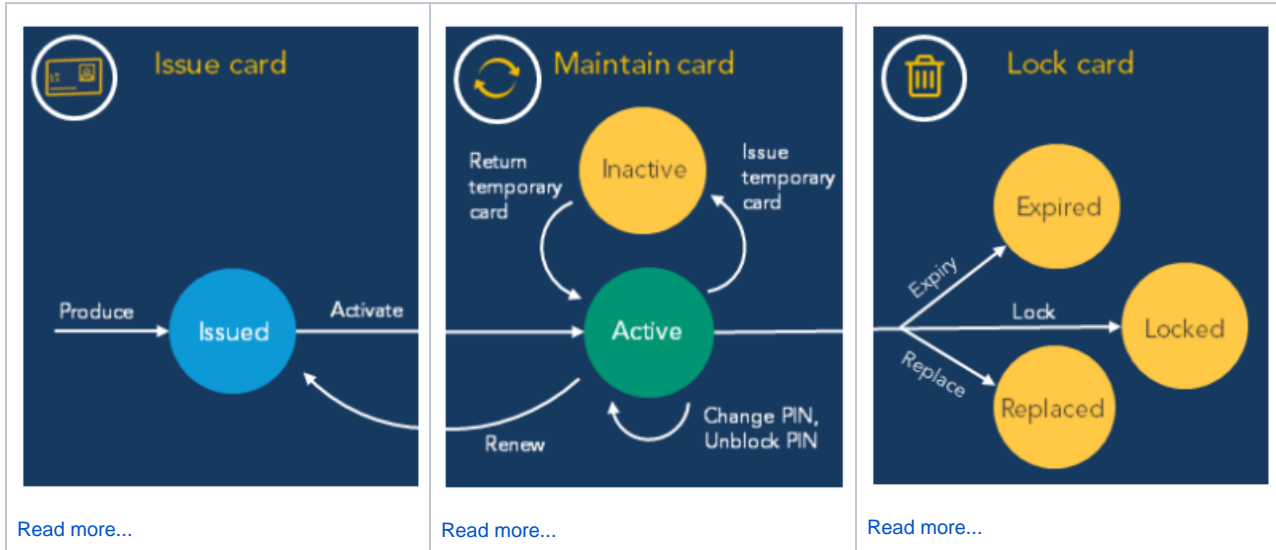
Card data is primarily managed in the Smart ID management system, and exported to the physical access control system (PACS).

To manage the complete lifecycle of cards, there are many workflows to handle the different use cases for issuing, maintaining, and locking cards.

> ⓘ Workflows for employee cards and external cards are the same, apart from that the two card types are connected to different card layouts and often have different validity.

For more information on the roles in the workflows, see Standard roles and bootstrap users in PRIME.

Use cases

- Issue physical ID card
- Maintain physical ID card
- Lock physical ID card