

Install software for Nexus Service Station

This article describes how to install the software for [Nexus Service Station](#).

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Prerequisites

- A valid license file for Nexus Service Station is required to run the application.
- Administrator privileges is needed to install the software for Nexus Service Station.
- Hardware requirements, see [Hardware specification](#)
- Software requirements:
 - Microsoft Windows 10
 - SiteKiosk Windows 9.6 Basic
 - Microsoft .NET Framework 4.6.2 (bundled with the installer, requires internet access to download)
 - Microsoft Visual C++ 2012 Redistributable (bundled with the installer)
- If smart card capabilities and/or SITHS workflow are used, the Nexus Personal Security Client must be installed
- If card re-write functionality is used, Card SDK must be installed.

Step-by-step instruction

The installation of Nexus Service Station software is handled by the *Nexus Service Station Installer.exe*, distributed by Nexus .

1. Double click on the *.exe* file or run *Nexus Service Station Installer.exe* from the command line.
2. Read and accept the License Agreement.
3. Click **Install** and log on with administrator privileges if necessary.



Nexus Service Station requires a license to run. For more information, see [Licensing for Nexus Service Station](#).

4. Once the setup is complete, click **Finish** to close the installer.

- The software is installed in the folder *...|Program Files (x86)|Nexus|Nexus Service Station|* along with its dependencies.
- The shortcut **Nexus Service Station**, used to start the Nexus Service Station application, is installed under Windows Start Menu.
- If there is an existing configuration of Nexus Service Station, the following files will not be affected by an installation:
 - the main configuration file for the application
 - the license file
 - all user style and text content files

Additional software might be required for certain configurations.

Nexus Personal Security Client

If smart card capabilities and/or SITHS workflow is used, Nexus Personal Security Client must be installed.

1. Install Nexus Personal Security Client (also known as Personal Desktop). See [Nexus Personal Desktop](#) for instructions.

Related information

- [Customize and configure views](#)
- [Hardware specification](#)
- [Integrator's guide to Nexus Service Station](#)
- [Licensing for Nexus Service Station](#)
- [Repair installation of Nexus Service Station](#)
- [Uninstall software for Nexus Service Station](#)
- [Upgrade to Nexus Service Station 1.0](#)

Links

- www.provisio.com
- <https://www.provisio.com/web/us/products/windows-kiosk-software-sitekiosk>.

2. Make sure to install the certificates in the windows store. Insert a card and select to install Root CA. Click **Accept** to install the certificate.

Nexus Card SDK

If card re-write functionality is used, Card SDK must be installed.

1. Install Nexus Card SDK, see [Install Card SDK](#).

SiteKiosk is a lockdown software that allows pre-configured applications to run while blocking access to the OS and other applications installed on the machine.

1. Download the SiteKiosk software from www.provisio.com
2. Install the software using the self-explaining wizard.



- It is not necessary to install remote desktop assistance.
- Sitekiosk will run as a restricted user. Make sure this user has privileges to tune the software. Especially have read/write privileges to store images and signatures.

- Reboot the computer after installing SiteKiosk in order for the blocking of CTRL+ALT+DEL to be activated.
- SiteKiosk will give recommendations on computer settings when first opened, review that list and make sure all recommendations are follow (marked in green).

1. Go to the **Password** menu.
2. Set **Exit SiteKiosk custom key combination** to "CTRL+Shift+Backspace".
3. Set a strong password.
4. Make sure that the **Automatically exit SiteKiosk after idle time of** is unchecked.

1. Go to the **Start page and browser** menu.
2. Select browser engine **Internet Explorer**.
3. Select **Desktop Startpage**.
4. Click **Customize**.
 - a. Under **Icons**:
 - i. Change **Width and Height of the Icons** to 48x48.
 - b. Under **Desktop**:
 - i. Change the **Desktop background image** to an image that suits the current branding.
 - ii. Change the **Copyright info text** to "Nexus Service Station".
 - c. Under **Display**:
 - i. Make sure **One click icons** is checked.
 - ii. All other checkboxes should be unchecked.
5. Click **Advanced**:
 - a. Make sure all checkboxes are unchecked.
 - b. Change **Maximum number of additional open browser windows** to "None".

1. Go to the **Screensaver** menu.
2. To deactivate the screensaver, open the SiteKiosk configuration file (...|SiteKiosk|Config\YourConfig.skcfg) with an editor (as administrator).
3. Look for `<screensaver enabled="true">`.
4. Change it to `false`.

Nexus Service Station

1. Go to the **Applications** menu.
2. Click **Add**.
3. Set **Title** to "Nexus Service Station".
4. Set **Command line** to the full path of the installed executable of Nexus Service Station.
5. Check **Start application automatically**.

Other applications

All other used software needs to be installed and allowed in the SiteKiosk **Applications** menu.

- Nexus Personal Security Client software must be installed and allowed in the SiteKiosk **Applications** menu when smart card capabilities are used, for example, when using SITHS configuration.
 - Make sure that Nexus Personal Security Client is the first in the list of applications, or make sure Nexus Personal Security Client is minimized at every re-start of the machine or else auto focus for PIN will not work.
 - If Nexus Personal Security Client is installed, verify that there is no other crypto provider installed.
 - When using card printing and/or card encoding capabilities, Card SDK must be allowed in the **Applications** menu.
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- More information and support around SiteKiosk can be found here: <https://www.provisio.com/web/us/products/windows-kiosk-software-sitekiosk>.